

ACC Accredited  
Employer Programme

*employee  
information*



**Recover**  
AT WORK

**ANZCO Foods Limited is in Partnership with ACC under the Accredited Employer Programme (AEP).**

**This means that if you have a work-related injury or illness, we cover all costs including medical treatment and weekly compensation.**

**To make sure that everything we do complies with the Accident Compensation Act 2001, The Privacy Act 2020 and the Health Information Privacy Code 2020 we have partnered with a Third-Party Provider to administer, and case manage our work-injury claims.**

**Our Third-Party Provider is WorkAon.**

## **Claim Decisions**

WorkAon may need to collect further information on your injury before recommending any decisions to ANZCO. You will be asked to sign a consent form so that this information can be collected.

WorkAon will recommend decisions to ANZCO that comply with the ACC legislation. Any decisions are the responsibility of ANZCO.

## **Entitlements**

ANZCO will need to approve entitlements on your work-injury claim. These may include costs for treatment such as doctors' visits, physiotherapy, radiology, equipment, and entitlement to weekly compensation.

Weekly compensation is calculated by WorkAon, in line with the ACC legislation and paid by ANZCO's payroll team in the usual weekly pay run.

You may make a claim for reimbursement for medications and travel to treatment. Please see your work-injury claims officer for information on what you can claim for and what you need to provide.

## Case Management

WorkAon will allocate a Case Manager to you if your work-injury lasts more than 7 days.

Your Case Manager will work with you to support your rehabilitation and return to work.

To assist in identifying what you need to recover from your injury Rehabilitation Meetings will be arranged with you, your case manager and your supervisor to develop an Individual Rehabilitation Plan.

You are always encouraged to bring a support person to any meeting.

## Disputes/Complaints

If your work-injury is being managed under ANZCO's Accredited Employer Programme and you have a complaint or concern about your work-related injury, please contact your supervisor/manager or employee representative in the first instance.

Otherwise, our Complaints Manager can be contacted on **027 281 4911**

WorkAon Case Managers can be contacted on **0800 185 400**

The logo for WorkAon, featuring the word "Work" in a white sans-serif font and "AON" in a larger, bold, white sans-serif font, all set against a red rectangular background.

We're with you every step of the way.

# Unsure what to do about your work injury?

Complete this flow chart to determine the appropriate course of action.



**Contact WorkAon:**

**0800 185 400 or talk to your employer or employee representative**